



ANNUAL REPORT **2015**



IMPRESSUM

Publisher: Society for Sustainable Development Design (DOOR)

For publisher: dr.sc. Maja Božičević Vrhovčak

Translation: Christopher Grey Kaufmann, Diana Martinović, Alma Traživuk

Proofreading: Jelena Radošević

Design and layout: Martina Jović

Frequency of publication: annual

Published in 2016

ISBN 978-953-7932-09-1

CONTENTS

PREFACE	4
INTRODUCTION	6
ACTIVITIES IN 2015	8
I. Climate change mitigation	9
II. Fighting energy poverty	17
III. Organisational development	25
ORGANISATIONAL STRUCTURE AND FINANCES	27
BECOMING A MEMBER	29

PREFACE

Dear members, associates and friends,

here is the report on the work carried out in the year 2015, in which DOOR continued its work on promoting sustainable energy development and on improving its quality.

Based on the decision of DOOR's Assembly, project activities are structured into three program areas - climate change mitigation, alleviating energy poverty and organisational development. This is the outline followed throughout the report.

Focusing on these three program areas enabled the formulation of the long term goals to which DOOR contributes, improved internal organisational structure and the project implementation and monitoring system. We also hope that this outline will give you a better overview of a growing number of implemented activities.

As before, we continued organising public events, conducting research, delivering publications and participating in all aspects of public energy and environment policy processes. Our greatest achievements in 2015 were delivering the energy production and consumption projections through 2050 and conducting the first field research of energy poverty in Croatia.

The modelling of future energy consumption and associated emissions was done in cooperation with a large number of stakeholders, primarily the team engaged in delivering projections for the Low carbon development strategy of Croatia until 2030, coordinated by the Ministry of Environmental and Nature Protection. Within the field research on energy poverty, we visited more than three hundred households in Sisak-Moslavina County, collected and analysed data about energy and sociological characteristics of the visited households, which were used in drafting recommendations for fighting energy poverty on national, regional and local levels.

Fifty-six volunteers participated in DOOR's activities in 2015, investing 1921 hours of their time and helping with the implementation of activities – primarily with the energy poverty field research but also numerous other activities.

2015 was the last of the three years in which DOOR had the operational grant of the National Foundation for Civil Society Development, enabling us to continue to build the capacities of our Steering Committee, employees and members and further strengthen our institution. We have continued training in entrepreneurial activities so today we are able to offer various services on the market – expert support in drafting, implementation and evaluation of sustainable energy action plans, delivering studies and analyses, organization of seminars and workshops, moderation and facilitation of public events and consulting on renewable energy sources and energy efficiency. Feel free to contact us for more information!

We continued our membership in civil society networks and umbrella organizations and joined new ones. We also continued our participation in different national level work groups that follow public policies important for energy, the environment and sustainable development.

We hope this brief summary of DOOR's activities in 2015 will inspire you to read the entire report, that you will continue to follow and support our work and become an active participant in our activities!

Best regards,

Maja Božičević Vrhovčak and Dražen Jakšić



INTRODUCTION

DOOR (Society for Sustainable Development Design) is a civil society organization founded in 2003. DOOR's mission is the promotion of sustainable development principles in all segments of society, at the local, regional and national levels, primarily in the field of energy. In attempting to accomplish its mission, DOOR advocates for environment protection, achieving social justice, democracy and economical sustainability.

DOOR's vision is of a society competent in the field of sustainable energy, in which the public takes part in delivering, monitoring and evaluating public policies and energy plays an important role in social and economic development and decreasing poverty.

DOOR is a member of several national and international networks - Green Forum (Zeleni forum), Croatian Rural Development Network, ECOS - European Environmental Citizens' Organisation for Standardisation, ALF - Anna Lindh Foundation and Energy Access Practitioner Network which is a part of UN initiative Sustainable Energy for All. DOOR is also a member of an initiative which promotes a systematic and quality introduction to education for human rights and democratic citizenship in the educational system (GOOD Initiative). During 2015 DOOR became a member of a civil society thematic network „Forum for Equality“- an open platform of organisations that advocate for the equality of all citizens in the Republic of Croatia.

In 2015 we participated in the work of the following committees and workgroups:

- Committee for cross-sectoral coordination of policy and measures for climate change mitigation and adaptation (coordinator: Ministry of Environmental and Nature Protection);
- Committee for green public procurement (coordinator: Ministry of Environmental and Nature Protection);
- Committee for following Operational programme „Competition and cohesion 2014-2020“ (coordinator: Ministry of Regional Development and EU Funds);

- Committee for following Operational programme „Environmental protection“ 2007-2013 (coordinator: Ministry of Environmental and Nature Protection);
- Evaluation management group for Operative programme „Effective human resources“ 2014 - 2020 (coordinator: Ministry of Labour and Pension System);
- Working group for drafting the Law for monitoring emissions of carbon dioxide in maritime transport and their verification (coordinator: Ministry of Environmental and Nature Protection);
- and the National technical committee of the project „Climate management: Enforcement of public policy for calculating and decreasing carbon footprint of companies“ (coordinator: Energy Institute Hrvoje Požar).

DOOR's work encompasses the following strategic fields: **climate change mitigation; alleviating energy poverty; organisational development** - therefore the report on implemented activities is divided in the three chapters. Additionally, the report brings news from our organisational structure, our financial report and information about becoming a member.



ACTIVITIES IN 2015

- I. CLIMATE CHANGE MITIGATION
- II. FIGHTING ENERGY POVERTY
- III. ORGANISATIONAL DEVELOPMENT



I. CLIMATE CHANGE MITIGATION

Today we are witnessing climate changes which are a consequence of the increasing amount of greenhouse gasses in the atmosphere. Carbon dioxide is the most important type of greenhouse gas and its most significant source is the combustion of fossil fuels - oil, carbon and gas. Scientists believe that in order to save the planet it is necessary to limit the growth of average Earth temperature to 2°C (over the current average). In order to make that happen, we must completely change the way we produce and spend energy.

It is crucial in social changes of such a high level of importance that all sectors and layers of society should take part. Firstly, the public sector, which brings the key guidelines in development, implements them and leads members of the society by living according to them, must provide an example to others. Secondly, the business sector, which offers goods and services on the market which are needed for low carbon development. Finally, civil society and each individual citizen who, by making daily decisions - living habits, transport and use of services - causes greenhouse gas emissions and in this way influences global greenhouse gas emissions.

Therefore, we deal with this area in two different ways: **advocating and encouraging effective, transparent and inclusive public policy of low-carbon development** and **encouraging citizens to reduce their own carbon footprint**.

ADVOCATING AND ENCOURAGING EFFECTIVE, TRANSPARENT AND INCLUSIVE PUBLIC POLICY OF LOW-CARBON DEVELOPMENT

Public policy should be created with the widespread inclusion of all interested parties because that way information is collected about their interests, attitudes and propositions. Also, this is a way of noticing the weaknesses and negative effects of public policy which should be removed in a timely manner.

Publications



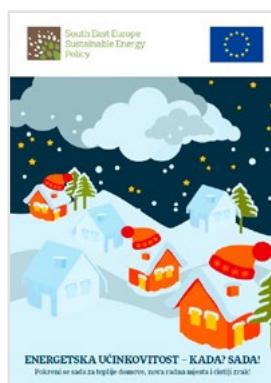
- We have published a regional report **Energy Efficiency – When? Now!** The report explains the significance of Energy Efficiency Directive and gives arguments for creating more ambitious goals in the countries of Southeast Europe, primarily because energy in these countries is spent less efficiently than in other European countries and because there are significant funds available for improving energy efficiency in the region.



Public Dialogue
on the Sustainable Use of
Energy in South-East Europe

- We published an edition called **How to Participate Efficiently? A guidebook on participating in the creation of public policies on energy efficiency.** This guidebook consists of a list of ideas, recommendations and experiences of civic society organizations from Southeast Europe which deal with public policies in energy efficiency.

➤
Energy Efficiency – When? Now!
(Report, PDF)



➤
How to Participate Efficiently?
**A guidebook on participating in
the creation of public policies on
energy efficiency**
(Guidebook, PDF)



Modelling and research

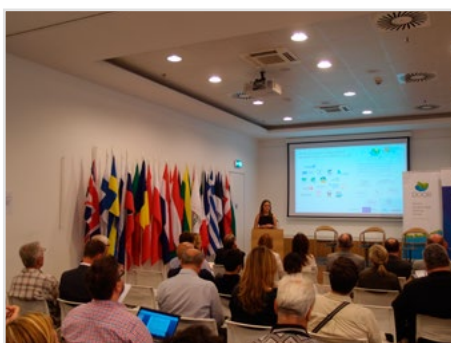


1st Conference on the Strategy of
low-carbon development of Croatia
**Energy model to 2050 for Southeast
Europe**

- Together with partner organizations from Albania, Bosnia and Herzegovina, Croatia, Kosovo, Macedonia, Montenegro and Serbia we have designed the **Energy model to 2050 for Southeast Europe** for Southeast Europe which includes all of the above mentioned countries. We presented the model at the 1st Conference on the Strategy of low-carbon development of Croatia for the period up to 2030 with a view to 2050. This was followed by opening of a public discussion inviting all interested parties to take part in giving comments and suggesting improvements



- In mid-July there was an event at the House of Europe called Synergies of propositions of a low-carbon development of Croatia. DOOR presented the energy model to 2050 with key results and the Ministry of Environmental and Nature Protection presented their work on Low-Carbon strategy of the Republic of Croatia and what they achieved. Then a panel was organized about the possibilities of a synergy of results of analyses and projections.

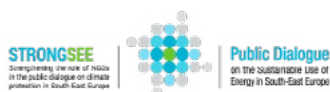


Conferences



Conference
**Fair, Clean and Efficient Energy
System in South East Europe and
the Neighbourhood**

- In cooperation with the Directorate-General for Energy (DG Energy) and Directorate-General for Neighbourhood and Enlargement Negotiations (DG NEAR) we organized a conference titled **Fair, Clean and Efficient Energy System in South East Europe and the Neighbourhood**. The conference was a part of the official program of EU Sustainable Energy Week in 2015 held at the premises of European Commission.



Regional conference
**Energy. Development.
Democracy.**

- We were partners in organizing third consecutive regional conference **Energy. Development. Democracy. - How successful policy dialogue can ensure sustainable use of energy and climate protection in Southeast Europe**, which was held at the end of September in Podgorica. The conference gathered representatives of parliaments from the region of Southeast Europe, executive power, representatives of civil society and experts in the energy field. One of the main conclusions was that countries in Southeast Europe need expert help because the governments and local government authorities don't have enough knowledge, or sometimes even the will, needed to fulfil all of the conditions important for energy and climate sustainability. Also, civil society members need to take part in the process of bringing and implementing public policy connected to energy and environment.



Panel

Is government administration holding back renewable energy sources?

As a part of annual conference of Academy for political development in October a panel was held ***Is government administration holding back renewable energy sources?*** The topic of the panel was (in)efficiency of public administration in encouraging renewable energy sources and energy efficiency, micro energy efficiency entrepreneurship, energy cooperatives and the new Law on renewable energy sources.



Event

1st Croatian rural parliament

- The Croatian Rural Development Network, the City of Beli Manastir and the NGO Slap held the **1st Croatian rural parliament** in Beli Manastir. As a part of it we were responsible for the topic “efficient use of energy and production of energy from renewable resources”. The Declaration which the Rural Parliament brought to decision makers among other topics consisted of: Efficient energy usage and production of energy from renewable resources must become an important source of income in rural communities. They are connected to agriculture production and rural tourism, they offer the possibility for employment and they also contribute to diversification of careers, fighting climate changes and energy safety.

Workshops



Workshop

Climate and energy – what can we do about it?

- We held a workshop ***Climate and energy – what can we do about it?***, for civil society organizations interested in taking part in the process of climate-energy public policies. On the first day we worked on topics such as climate change, energy, energy efficiency and renewable energy sources with an emphasis on the current situation in Croatia. During the second day the emphasis was put on public policy, the possibility of civil society organizations getting involved in the decision making process on a national and EU level and the possibility for cooperation and networking between civil society organizations.

Citizen support



Petition

- In order to show to decision makers that citizens support energy efficiency, that they want a reduction in greenhouse gas emissions and want to deal with corruption, we prepared a petition together with international partners. We gathered 16,000 signatures in total, which were handed in to Mr Cañete, European Commissioner for climate and energy at the Ministry council for Energy Community in Tirana.

ENCOURAGING CITIZENS TO REDUCE THEIR CARBON FOOTPRINT

In order to encourage citizens to reduce their carbon footprint and help them in doing it, we made publications and organized public events where we informed citizens how their personal decisions influence energy spending and carbon dioxide emissions and how this creates their personal carbon footprint and contributes to total greenhouse gas emissions.

Working with citizens



Model of energy development
in the Republic of Croatia
- What does your world look
like in 2050?

- We presented an interactive computer model of energy development in the Republic of Croatia – ***What does your world look like in 2050?*** We presented it in a way that citizens would find interesting - with promotion posters and flyers distributed by volunteers, cartoons for children and promotional materials which would encourage citizens to think about their influence on climate change and raise awareness on the possibilities for lowering these influences. The Embassy of France in Zagreb helped us in the organization of the event, in the context of the Climate Change Parties Conference IPCC in Paris.





An interactive map
of Velika Gorica

- We have created and, in cooperation with the City of Velika Gorica, presented **an interactive map of Velika Gorica with public and apartment house buildings**. Their rooftops are potential surfaces for photovoltaic panels. The map gives an opportunity to owners of buildings, potential buyers and investors - and anyone who is interested - simple access to the cost effectiveness of solar power on the roofs of Velika Gorica. Also, you can compare solar power contribution in relation to energy spending in buildings and savings on greenhouse gasses emission.



Event
Green Energy Day

- In cooperation with the City of Našice we organized an event **Green Energy Day**. Lectures were held on the ways of co-financing from funds available for renewable resources projects in energy and energy efficiency. There was also a discussion on small biogas facilities for farms.

SPVH

Workshop
Renewable energy /
renewable culture

– *The way to ecological justice*

- We took part in the organization of the second interdisciplinary workshop on technology, politics, art, energy and sustainability: SPVH workshop **Renewable energy / renewable culture – The way to ecological justice**, with which we continue our five-year-long project of joining art and science together at the Museum of contemporary art in Zagreb.

Education of adults



Curriculum development
for a course for advisors in
sustainable re-use
and renewal of desolated and
deserted city spaces

- We started to develop a curriculum for a course for advisors in sustainable re-use and renewal of desolated and deserted city spaces which would help students gain an understanding of promotion of scenarios based on ecological and social sustainability. The course is designed for people in the third level of education which have set increasing their competences and employability as a goal. We cooperate with organizations and institutions from Bulgaria, Germany, Romania, Italy and Croatia which all brought their different competences to the training creation. At the end of the year we carried out research on relevant national shareholders in order to analyse the current condition of the current education system about this topic and educational needs.





Educational materials for adults,
on the topic of sustainable energy

- We have also started working on educational materials for adults, on the topic of sustainable energy. We carried out research on what key Croatian shareholders think about the low carbon development in order to see what the biggest obstacles to including citizens in energy transition and the best models and tools for education are. We developed materials as part of an international team, together with partners from France, Belgium, Germany, Hungary and Italy with each organization contributing their specific knowledge and skills.

Education of the youth



Workshop

**How to teach sustainable
development in schools – the
role of NGOs**

- We held a workshop **How to teach sustainable development in schools – the role of NGOs** intended for civil society representatives and teachers. The goal of this workshop was to exchange good examples in teaching people about sustainable development (activities, methods, tools, fitting into the existing curriculum), presenting extra options for teaching (didactic toys, on-line tools) and a discussion on other options for teaching.



**Little school
of sustainable energy**

- For younger generations we developed the **Little school of sustainable energy**. We collaborated with cities and districts for which we created 2014 Action plans for sustainable energy development – Našice, Nijemci, Petlovac and Pirovac. There we held workshops for students of lower elementary schools. We were happy to conclude that students already know a lot, but are interested in acquiring more knowledge.

EKO RAKOVICA

Lectures on efficient resources

- As a part of the project **Eko Rakovica** developed by Rakovica District we held lectures on efficient resources for students of Rakovica kindergarten and for lower and upper classes students of the Eugen Kvaternik elementary school. This was the first occasion for us to use educational toys so the lectures were a pleasure for lecturers and participants!



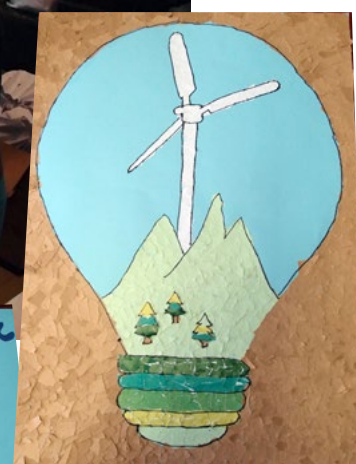
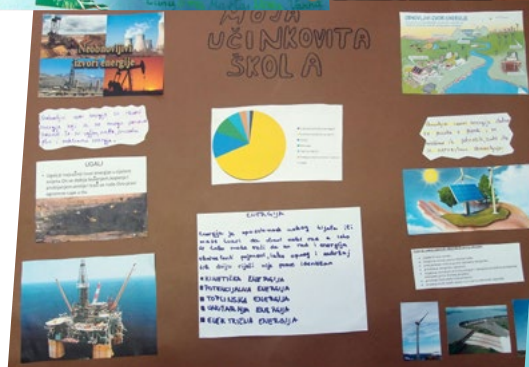
The City of Zagreb

Workshop

Sustainable development in schools

Art competition on the topic of renewable energy sources

- In cooperation with Elementary school Trnsko in Zagreb we held workshops on sustainable development in schools for teachers of lower and higher classes, and a representative workshop for students and art competition on the topic of renewable energy sources. It showed that the youngest generations are deeply interested in these topics and that they are missing from current educational programmes as well as that teachers benefit from more education. New generations will be crucial in the reduction of greenhouse gasses emission and it is necessary to invest in their education on this topic.





II. FIGHTING ENERGY POVERTY

Energy poverty presents itself as a lack of access to modern forms of energy, electricity for example or as an inability to bear energy expenses necessary for life under acceptable conditions.

In Croatia there is no definition of those who are energy poor or in danger of becoming such, neither is there one for methods to identify and monitor energy poverty, nor is there any regulatory framework to fight energy poverty.

Because of this we have taken it upon ourselves to raise awareness of the existence of energy poverty and ways to fight against it, collect data on energy expenditures in energy poor households, offer advice to citizens, undertake energy efficient measures and cooperate on public policies concerned with fighting energy poverty.

Raising the level of awareness on the existence of energy poverty and ways to fight against it

We organize public events for representatives of state, regional and local administration, scientific research institutions, NGOs and public media at which participants familiarize themselves with the theme, along with results of previous projects, the factors which lead to energy poverty and ways in which it can be fought.



Through knowledge to warm home

Study trip to Germany

- Key stakeholders from Petrinja – representatives of the City, the Centre for Social Welfare and public media – were introduced to the idea of energy poverty and its influence on different aspects of the life of citizens and community.

We organized a **study trip to Germany**, thanks to which we - together with representatives of the City of Petrinja, NGO Luščani „Novi Svijet“, the Administrative Department for Social Welfare of Sisak-Moslavina County, the Sisak City Red Cross Society, Sisak Diocese Caritas, and other associations which actively offer social services - visited Hamburg Caritas which is working to enact a plan to prevent energy poverty. We had the chance to familiarize ourselves with examples of good practice on the local and national levels and learned lessons by way of the interesting example of local energy management Energy Hill. In addition, we took part in field visits to energy poor households



Seminar

Using Energy Efficiency against
Energy Poverty

Conclusions and
recommendations
Document (PDF)

Training for undertaking energy
audits in energy poor households

- For key stakeholders of Sisak-Moslavina County, we carried out a seminar titled **Using Energy Efficiency against Energy Poverty** in Petrinja. Presentations were held on energy efficiency and energy poverty, activities and projects undertaken in the Republic of Croatia with the goal of mapping and alleviating energy poverty, programs for co-financing energy efficient measures which were offered by the Environment Protection and Energy Efficiency Fund to citizens, associations, local and regional self-government units and other associations, as well as other available means of co-financing measures to ease the burden of energy poverty. The seminar spurred a discussion among attendees which resulted in new conclusions and recommendations, among which the need to define the criteria for energy poverty sooner rather than later was stressed.

In Zagreb at the premises of Faculty of Electrical Engineering and Computing, we held **Training for undertaking energy audits in energy poor households** within the framework of which the ideas of energy poverty, energy efficiency, undertaking the act of simple energy audits and advice on how to reduce energy expenditure and better living conditions were presented, so that the volunteers could disseminate them to our users. Thanks to the training, 16 volunteers became qualified to undertake simple energy audits.



Through knowledge to warm home

➤
*Training for undertaking
energy audits in energy poor
households, Petrinja*

In cooperation with the Zagreb Institute for Social Research we held a similar training in Petrinja as well, in which local volunteers also became qualified to undertake simple energy audits and give advice on energy expenditure in poor households. A part of the training was devoted to practical work with energy poor households – communicating with users, carrying out energy audits and simple measures to ease the burden of energy poverty and the volunteers visited several households exposed to energy poverty. Ten volunteers received education at this training.



➤
*Training for the implementation
of simple water and energy
saving measures in energy poor
households*

We also carried out ***Training for the implementation of simple water and energy saving measures in energy poor households*** for which we plan to organize a second round of visits. There were around forty volunteers present for this training. They familiarized themselves with simple water and energy saving measures and ways to carry them out. As part of the training, volunteers had the opportunity to install these water and energy saving measures themselves. As an added event in the framework of the training, a workshop called How to survey? was held, which concerned surveying, ethical posing of certain questions and ways and reasons to pose said questions. Knowledge and skills obtained during this workshop were used by the volunteers when they undertook surveys in the second round of visits to energy poor households.

We created a series of video clips in which basic information on energy poverty can be learned and displays visits to poor households in the pilot regions.

The gathering of data on energy expenditures in poor households

In order to learn about the habits of energy expenditure and give recommendations for reducing expenditure or bettering the quality of life, field research needs to be undertaken to collect data on energy expenditure, energy characteristics of houses and buildings and the share which expenses for energy amount to in the total expenses of the household, depending on the level of household income.

Through knowledge to warm home

Research

Research on the capacities, needs, level of cooperation and familiarity of local organizations with energy efficiency measures and financial, health and general status of socially vulnerable families and individuals in the area of the City of Petrinja was carried out. Based on the collected information, a questionnaire was made which was used at the opportunity of a visit to households. It was confirmed that organizations of civil society which act in Sisak-Moslavina County show interest in dealing with energy poverty, but do not have the capacity to solve it. Additionally, a need for greater cooperation with the public sector, especially with local and regional governmental bodies and centres for social welfare was recognized.





- From the end of April to the beginning of July we undertook the first round of visits to households where recipients of the guaranteed minimum compensation and disability compensation live, into whose contact we came thanks to cooperation with the City of Petrinja and its local Centre for Social Welfare. Within the framework of the research, data on housing conditions were collected and advice was given on how they could be improved with a change of behaviour. In total, 27 volunteers and employees of DOOR went out into the field 25 times and visited 314 vulnerable households for their first field research of energy poverty in the area of the Republic of Croatia.

Through knowledge to warm home

- In June and July the NGO Luščani „Novi Svijet” organized **visits to energy poor households in the area of the City of Petrinja**. Around ten volunteers visited 80 households and collected data by way of an energy and sociological questionnaire.

In both field researches it was confirmed how, in comparison to the general population, the visited houses had more elderly inhabitants, inhabitants with a lower level of education, more unemployed persons, pensioners, and divorced or widows/widowers, though the greatest percentage of households consisted of multi-member families with children. The incomes of these households are typically 3.5 times lower than the national average. However, their average energy expenditure is greater than the national and county averages due to exceptionally bad energy characteristics of the buildings, as well as old and inefficient heating systems and kitchen appliances.

Extending advice to citizens and carrying out measures of energy efficiency

Citizens need to concern themselves with the way in which they spend energy because this is a way in which they can reduce expenses for energy and better their quality of life. We help them do this and also show them how they can reduce their own consumption without large expenses (sometimes even for free) and thus live more comfortably.



The City of Zagreb

- We carried out a workshop for the residents of the New Zagreb settlement Trnsko ***How to protect yourself on the liberalized energy market and improve energy efficiency in your home?*** At the workshop DOOR's experience and knowledge on improving energy efficiency and the position of consumers on the liberalized energy market were transferred. The results of the preliminary energy audit of a building in Trnsko and the possibility of co-financing of projects of energy efficiency in multi-apartment buildings were presented, citizens were informed about consumer protection on the electricity market and the participants were given flyers - **Choose your own supplier!**



Choose your own supplier!

Flyer (PDF)



The City of Zagreb

Public forum

How we can deal with the growing prices of energy?

Forum

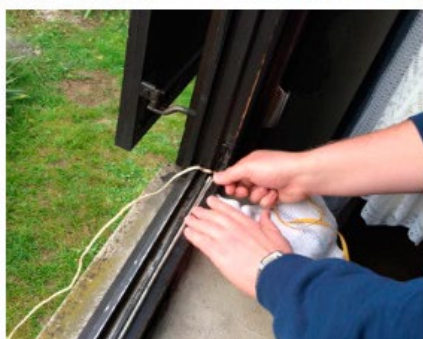
Individual heat consumption metering in multi-apartment buildings

In the context of **Zagreb Energy week** which the City of Zagreb held for the 6th year in a row, we held a public forum ***How we can deal with the growing prices of energy?***. After a reflection on the growing prices of energy and measures of energy efficiency which can greatly reduce energy expenditure, the advantages and dangers which come with the opening of the energy markets were discussed.

In the hall of the Trnsko Local Council, we held a forum on ***Individual heat consumption metering in multi-apartment buildings***. At the forum there were around thirty citizens who came to inform themselves on individual heat cost allocators as a measure which enables the calculation and payment of heating energy on the basis of individual expenditure of heating in apartments. Participants at the event were given flyers.



The end of the year saw the second round of **visits to energy poor households in the area of Sisak-Moslavina County** during which volunteers carried out a short sociological survey and installed simple water and energy saving measures in 304 energy poor households: LEDs, heat reflective panels behind radiators, rubber seals for windows and doors, tap aerators and thermometers.



COOPERATION ON PUBLIC POLICIES WHICH CONCERN THEMSELVES WITH ALLEVIATING ENERGY POVERTY

In Croatia, as in other EU countries, energy poverty needs to be defined and vulnerable energy consumers must be protected. Measures should be designed and carried out within the system of social protection or as aid for the purpose of bettering energy efficiency. Participation of interested elements of the public is crucial for creating acceptable policies and as a guarantee for their successful implementation.

Through knowledge to warm home



Workshop on energy efficiency and energy poverty

In Sisak we held a **workshop on energy efficiency and energy poverty** with help from the Administrative Department for Social Welfare of Sisak-Moslavina County. Results from the analysis of data collected during field research were presented and the basis for linking County energy policy and social welfare policy was laid, in the field of fighting energy poverty.





Through knowledge to warm home



Roundtable on
Energy poverty in Croatia –
challenges and solutions



Research report on energy
poverty in Petrinja
Document (PDF)

With help from *The Ministry of Social Policy and Youth* we held a roundtable on *Energy poverty in Croatia* – challenges and solutions which brought together around thirty representatives of ministries, state agencies, scientific institutions, NGOs, as well as independent experts. At the roundtable the idea of energy poverty was presented, as were steps which we undertook to fight energy poverty. The initial survey results carried out by collecting data in the area of Sisak-Moslavina County and then synthesized into ***The research report on energy poverty in Petrinja*** were presented and a discussion on ways to fight energy poverty and the criteria for energy poverty was encouraged. It was concluded that energy efficiency represents the most important measure for fighting energy poverty. Participants of the roundtable agreed that the process of determining criteria, the analyses of the success of existing policies, and the development of proposals of new policies ought to be participative and that they are ready to become involved in the dialog.



III. ORGANISATIONAL DEVELOPMENT

To sustain the high quality of our work, we are continuing the application of the System of quality assurance for non-profit organisations (SOKNO), which covers 13 quality areas. We are still rank 1 in all quality areas!

2015 was the last year of triennial operational grant awarded to DOOR by the National Foundation for Civil Society Development. A significant part of the grant was used for our capacity building - trainings and seminars about social entrepreneurship, drafting business plans, accountancy and account plan for non-profit organisations, collaborative leadership, making marketing and communication plans, regulatory impact assessments, to name just a few.

With great interest we follow the implementation of all Operational programs enabling the use of structural and cohesive funds in Croatia. We are included in the Committee for monitoring Operating program Environmental protection (coordinator: Ministry of Environmental and Nature Protection) and the Committee for following Operating program Competition and cohesion (coordinator: Ministry of Regional Development and EU Funds).

DOOR is a member of the Committee for green public procurement which formed a proposal for the National action plan of green public procurement for the period 2015-2017. DOOR is also a member of the Committee for climate change mitigation. The Ministry of Environmental and Nature Protection coordinates both committees.

We held two Assembly general meetings in 2015. In July we adopted the new Statute, as required by the Law on Associations that entered into force in October 2014. In December we held another Assembly general meeting where the financial plan for 2016 was adopted, as required by national regulation.

In 2015 we introduced a new organisational structure of DOOR's executive section - the executive director manages the overall workings of the organization, the programme director manages program activities, the head of finance manages finances and office manager tends to the smooth operation of the office. Project leaders and associates work within the program department. On December 31st 2015 DOOR had 9 employees.

A large number of volunteers participated in our activities, without whose help their implementation would not have been possible, so we are using this opportunity to thank them once again! In 2015, for the first time we had a chance, thanks to the Erasmus+ Programme, to include our volunteers in an international exchange - a nine-month volunteering experience in Malta and Sicily.



ORGANISATIONAL STRUCTURE AND FINANCES

The Assembly is the highest body consisting of all members, which meets at least once a year. In 2015 two Assembly general meetings were held, in April and in December.

In between Assembly general meetings DOOR is managed by the Steering committee. In 2015 the Steering committee was merged with the Supervising Committee undertaking also supervision activities, primarily in supervising the application of the Statute.

Members of the Steering committee are:

- Dražen Jakšić, President of the Steering committee
- dr.sc. Maja Božičević Vrhovčak
- mr.sc. Ana Kojaković
- dr.sc. Goran Krajačić
- mr.sc. Zlatko Zmijarević

In 2015 DOOR had eight employees: executive director dr.sc. Maja Božičević Vrhovčak, program director mr.sc. Slavica Robić – also the head of the program field „Alleviating energy poverty“, head of finance Jelena Lukić, dipl. ing., head of the program field „Climate change mitigation“ Ivana Rogulj, dipl. ing., project manager Petra Andrić, prof. soc., expert associate Daniel Rodik, dipl. ing., project associate Jelena Radošević, dipl.ing., and office manager Sanja Bogdanić.

The annual turnover and its structure in 2015 and comparison with 2014 are shown in the following table.

FINANCES	2014	2015
INCOME, HRK	2.132.323	2.209.626
Services	25.600	213.284
Membership fees	2.700	2.925
Asset based	1.568	11.285
Donations	2.095.837	1.975.126
Other	6.618	7.006
EXPENDITURES, HRK	1.927.229	2.183.198
Staff expenses	807.335	906.861
Material expenses	594.413	1.030.830
Depreciation costs	16.770	18.739
Finance costs	7.241	11.269
Donations	0	215.487
Other	501.470	12
Income surplus	205.094	26.428
Income deficit	0	0
Income surplus – transferred	0	0
Income deficit - transferred	196.620	23.009
Income surplus available in the future	8.474	3.419
Financial balance at the beginning of the year	731.383	312.073
Financial balance at the end of the year	312.074	1.357.891

BECOMING A MEMBER

DOOR's members are those who are interested in energy issues and devoted to sustainable development. Members have the right to vote at the Assembly general meetings and the right to be involved in DOOR's activities. If you are interested in becoming a member, fill out the application form available on our web page and send it to the Steering Committee, who will review it at its next session. For additional information, you can check out DOOR's webpage or contact us via e-mail, phone or in person.



Society for Sustainable Development Design

Office and seat:

Trg kralja Petra Krešimira IV. 2/II, HR- 10 000 Zagreb

tel/fax: +385 (0) 1 4655 441

info@door.hr

www.door.hr



www.facebook.com/DOOR.hr



www.linkedin.com/company/door.hr



www.twitter.com/door_hr



www.youtube.com/channel/UC3c1huJHhgiGXzSKc-Qa-LA

